

MINUTES FROM PUBLIC MEETING # 2

Russian River Utility-Administrator

Cazadero Water Company

Held on Thursday January 25, 2024 5:30pm – 6:08pm

I. Discussions

- Customers had questions regarding the meter reading schedule and expressed interest in finding meter reading dates on the website. It will not be feasible to update the site every month with advance notice of the meter reading dates as this can change last minute. Stephanie will ask the web designer to put the general meter reading date on the website.
- Customers asked about automatic bill payment options. This is something that will be considered in the future.
- James Dunton discussed various leaks that have been repaired in the system and the need to identify and replace old meters, as it has been discovered that some meters have stopped registering use.
- The Covid Extended Arrearage Program was discussed and customers were notified of funds expected to be received and disbursed to 10 eligible customers.

II. Next Public Meeting Date and Time - TBD

Adjournment